Appendix B

citizens advice

Key Statistics

Stroud

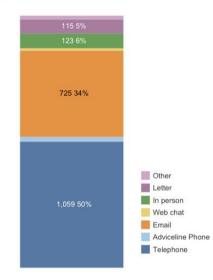
Issues

Summary

Clients	723
Quick client contacts	
Issues	2,353
Activities	2,111
Cases	634

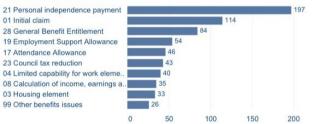
Outcomes		
Income gain	£248,304	
Re-imbursements, services, loans	£1,728	
Debts written off	£56,289	
Repayments rescheduled	£1,056	
Other	£17,106	

Channel



	Issues	Clients
Benefits & tax credits	591	249
Benefits Universal Credit	305	127
Charitable Support & Food Ban	124	78
Consumer goods & services	57	35
Debt	381	111
Education	2	2
Employment	143	63
Financial services & capability	121	72
GVA & Hate Crime	12	7
Health & community care	25	19
Housing	174	88
Immigration & asylum	52	17
Legal	59	46
Other	5	5
Relationships & family	124	80
Tax	20	14
Travel & transport	31	28
Utilities & communications	127	58
Grand Total	2,353	

Top benefit issues



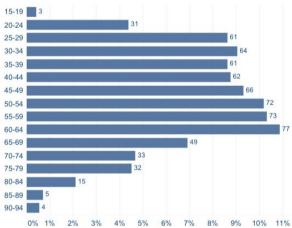
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Top debt issues







01/04/2022 13/06/2022

Gender

	62%	38%
Female Male		
	ty / Long-term health	
7%	46%	47%

Disabled	ealth condition	Not disabled/no health problems	
Ethnicity			
		95%	
White	Black	Other	